

Cash and settlement services

Accepting payments from the public

| Type of payment | Cash desk | Other channels |
|------------------------------------------------|--------------------------------------|-------------------------------------|
| Budget | 1% (min UAH 15.00, max UAH 500.00) | 1% (min UAH 5.00, max UAH 200.00) |
| Education | | |
| Public utilities** | | |
| Telecommunications | | |
| Other commercial*** | | |
| Car dealerships, service stations (commercial) | 0.3% (min UAH 15.00, max UAH 500.00) | 0.3% (min UAH 5.00, max UAH 200.00) |
| Travel companies (commercial) | 1% (min UAH 15.00, max UAH 50.00) | 1% (min UAH 5.00, max UAH 50.00) |
| Credit institutions | 1% (min UAH 15.00, max UAH 500.00) | 1% (min UAH 5.00) |
| Other banks | 0.5% (min UAH 15.00, max UAH 500.00) | 0.5% (min UAH 5.00) |
| Charity | UAH 0.50 | UAH 0.50 |

| Type of payment | Cash desk | Other channels |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------|----------------|
| Transport payments (public transport) | 5% | 5% |
| <p>* The recipient's tariff is the same for all payment acceptance channels: self-service terminals, Privat24 Internet Banking (web/QR/mob). The tariff on the company's website (for all segments except "commercial") is 1% (min UAH 1.00).</p> <p>** The standard tariff may differ if it is provided for by law with an order, resolution or other state regulatory act (for example, gas payments - 0.3%).</p> <p>*** For retail outlets that will accept payments via QR code, the fee will be 2% in the Privat24 channel.</p> | | |