

Cash and settlement services

Accepting payments from the public

Type of payment	Cash desk	Other channels
Budget		
Education		
Public utilities**	1% (min UAH 15.00, max UAH 500.00)	1% (min UAH 5.00, max UAH 200.00)
Telecommunications		
Other commercial***		
Car dealerships, service stations (commercial)	0.3% (min UAH 15.00, max UAH 500.00)	0.3% (min UAH 5.00, max UAH 200.00)
Travel companies (commercial)	1% (min UAH 15.00, max UAH 50.00)	1% (min UAH 5.00, max UAH 50.00)
Credit institutions	1% (min UAH 15.00, max UAH 500.00)	1% (min UAH 5.00)
Other banks	0.5% (min UAH 15.00, max UAH 500.00)	0.5% (min UAH 5.00)
Charity	UAH 0.50	UAH 0.50

Data is up-to-date on 18.04.2024 PrivatBank License No. 22 dated 05.10.2011

Type of payment	Cash desk	Other channels
Transport payments (public transport)	5%	5%

^{*} The recipient's tariff is the same for all payment acceptance channels: self-service terminals, Privat24 Internet Banking (web/QR/mob). The tariff on the company's website (for all segments except "commercial") is 1% (min UAH 1.00).

** The standard tariff may differ if it is provided for by law with an order, resolution or other state regulatory act (for example, gas payments – 0.3%).

*** For retail outlets that will accept payments via QR code, the fee will be 2% in the Privat24 channel.